# Welcome to Our Open House!

We’re very happy that you’re joining us today for our annual Company Open House. Throughout the day, our Sales and Marketing staff will be showing 30-minute presentations on a variety of topics, including our latest products and services. Below is a schedule of events for the Open House. Be sure to attend the President’s Address at 3:00 PM. While you are not attending a presentation, feel free to enjoy the refreshments available in the lobby.

It’s All About the Team – Our Corporate History

Presented by Ella Bendel, President – Company history is traced back to Ella’s early innovations in the industry. Highlights include full disclosure of the pivotal 2009 lawsuit and individual achievements within the company.

**Times: 8:00 AM–10:00 AM 1:00 PM–3:00 PM**

Sharpening the Cutting Edge – New Products and Services

Presented by Donna Rauh, Sales Manager – The unveiling of the company’s new product line and customer service system. This is a must for current customers and potential partners.

**Times 9:00 AM–11:00 AM 2:00 PM–4:00 PM**

Our Commitment to Quality – ISO 9000 Certification

Presented by Nicholas Caspary, Director of Operations – An overview of the company’s progress in the ISO 9000 certification process, as well as the customer benefits of contributing to the ISO community.

**Times: 9:30 AM–11:30 AM 2:30 PM–4:30 PM**

When You Get Hungry

This year’s Open House is fully catered, providing breakfast and lunch cuisine throughout the day. Below are some of the highlights on our menu:

Fresh ground coffee and muffins

Sandwich buffet with fresh cold cuts

Hot and cold pizza

Locally baked pastries and other delicious desserts

And if you can’t find what you want, just ask!